



The best in retirement living  
and aged care for over 25 years

 aveo

# Redefining retirement for all Australian lifestyles

By 2027, the Australian Government estimates that 18% of the Australian population will be over the age of 65. For many of those senior Australians, acquiring wealth for the years to come will no longer be a priority. Instead, they will turn to financial planners for the best way to maintain their independent lifestyle and access any support they might need.

At Aveo, we believe that one of the best ways to maintain and enjoy that independent lifestyle is to downsize into a retirement community. To discover how we support senior Australians into retirement, here are just seven things you might not know about us.

## ① 13,000 RESIDENTS, 94 COMMUNITIES, 25 YEARS' EXPERIENCE

As Australia's leading and most innovative senior living provider, we've helped over 13,000 people find the perfect community to call home.

With over 25 years' experience and 94 communities across Australia, we know what it takes to deliver high-quality living and care options for senior Australians.

## ② OVER 90% RESIDENT SATISFACTION

We lead the retirement living and aged care industries with a high resident satisfaction score, with over 90% of our residents saying they're happy to call Aveo home.

## ③ LIVING OPTIONS TO SUIT ALL LIFESTYLES

We know that people live longer, happier lives in a home that supports their changing social and mobility needs. That's why we invest in our communities and services to support our resident's lifestyles.

It's also why we offer a range of living options. From independent living communities, where residents can come and go as they please, and serviced apartments for those seeking a little extra support, to Freedom Care Communities that offer tailored care 24/7 and residential aged care for those with higher care needs, we provide real choice for our customers.



#### ④ INDUSTRY-LEADING CONTRACTS

No matter what community our customers choose, all of our leasehold contracts offer choice and certainty. We give residents absolute clarity on their financial commitments, and offer benefits above and beyond State legislation.

Our Certainty contract even allows residents to move between communities if their needs change, with the resident only having to pay the equivalent of one exit fee during their time at Aveo.

We also offer an industry-leading program through our Freedom Care Communities known as the Freedom Care Program. This program offers residents absolute clarity around the costs of care for as long as they are living with us, even if their care needs change.

#### ⑤ MONEY BACK GUARANTEE

Depending on the contract and the community they choose, our residents can enjoy the assurance of a money back guarantee.

This means they can have peace-of-mind knowing they can change their mind for up to six months after moving into their community.

#### ⑥ EXTENDED COOLING-OFF AND GUARANTEED SETTLEMENT TERMS

On all of our leasehold contracts, we also offer extended cooling-off periods and a guaranteed settlement timeframe. This ensures residents and their families can be confident that they will get their money back within six or twelve months of leaving, depending on the contract they choose and the location of their community.

#### ⑦ OWNED BY BROOKFIELD ASSET MANAGEMENT

At Aveo, we're proud to say that we're owned by Brookfield Asset Management.

A global investment firm with investments in high-quality assets and businesses around the world, Brookfield has strengthened our ability to provide the best in retirement living and aged care, both now and into the future.



To find out more about Aveo, visit [aveo.com.au/resources](https://aveo.com.au/resources)

